



Embarq Corporation  
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October 30, 2007

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of November 1, 2007. The Company's tariffs are available on its website at [www2.embarq.com/tariffs](http://www2.embarq.com/tariffs).

Section A3	Fourteenth Revised Sheet 51	Section A18	Third Revised Sheet 49
	Original Sheet 51.1		Third Revised Sheet 50
	Ninth Revised Sheet 52		Fourth Revised Sheet 51
	Third Revised Sheet 53		Fifth Revised Sheet 52
	Fourth Revised Sheet 54		
	Eighth Revised Sheet 55		

The purpose of this filing is to restructure Local Directory Assistance and National Directory Services into a single service that includes Directory Assistance Call Completion (DACC). This restructured service will offer DACC, where technically feasible, at no additional charge.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Tamela Kelly at 850-599-1029.

Sincerely,

Mary L. Matthews

cc: Tamela Kelly  
Sandy Khazraee  
Attachments  
FL 07-52

Mary L. Matthews  
TARIFF ANALYST II  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

Fourteenth Revised Sheet 51

By: John M. Felz  
Director

Cancelling Thirteenth Revised Sheet 51  
Effective: November 1, 2007

BASIC LOCAL EXCHANGE SERVICE

F. DIRECTORY ASSISTANCE SERVICE

(T)

1. General

a. **The Company furnishes local and long distance Directory Assistance Service whereby customers may request assistance in determining telephone numbers or names associated with directory listings of individuals and/or businesses. Where technically feasible, customers may have their calls to the requested telephone number completed by the automated directory assistance system.**

(T)

b. **A Directory Assistance Service Charge applies when customers request assistance in determining telephone numbers or names in the local or expanded local calling area for which the customer receives local exchange service (local directory assistance), or telephone numbers or names located outside the local/expanded local calling area but within the customer's Home Numbering Plan Area (HNPA) (long distance directory assistance), or telephone numbers or names that are located outside the customer's HNPA (national directory assistance).**

(T)

c. **Directory Assistance Call Completion (DACC) is provided with directory assistance at no additional charge where technically feasible. Customers who dial directory assistance service may choose to have the requested telephone number automatically dialed and the call completed by the automated directory assistance system. When the customer receives the requested directory number from the automated directory assistance system, the customer will hear the directory assistance call completion announcement offering to automatically dial the requested number. The customer will be prompted to activate directory assistance call completion by depressing a specific digit on a touch-tone telephone during the DACC announcement prompt. DACC is not available when requesting the name associated with a directory listing.**

(M)(T)

(M)(T)

2. Regulations

(T)

a. **A maximum of two telephone numbers or names will be provided per directory assistance call. If two telephone numbers are requested in a single directory assistance call, directory assistance call completion is available only for the second telephone number provided.**

(T)

(M1)

(M1)

b. **The Directory Assistance Service Charge applies per call even if the customer requests telephone numbers or names that are non-published or otherwise not found by the operator or automated directory assistance system, or if the call is not completed by the automated directory assistance system (i.e., busy, no answer, customer does not invoke directory assistance call completion or directory assistance call completion is not available).**

(N)

(N)

c. **There will be no charge for Local Calling Area Directory Assistance calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.**

(M2)

(M) Material now appearing on this sheet formerly appeared on Eighth Revised Sheet 52.

(M1) Material now appearing on this sheet formerly appeared on Eighth Revised Sheet 53.

(M2) Material formerly appearing on this sheet now appears on Original Sheet 51.1.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: John M. Felz  
Director

Original Sheet 51.1  
Effective: November 1, 2007

BASIC LOCAL EXCHANGE SERVICE

- F. DIRECTORY ASSISTANCE SERVICE (T)
- 2. Regulations (Continued) (T)
  - d. Calls to Long Distance Directory Assistance are charged for at the appropriate rate. (M)
  - e. No Operator-assisted service charge applies in addition to the applicable directory assistance charge when the customer dials directory assistance without the assistance of an operator. (T)  
(T)
  - f. In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing "0", Operator Assisted Station-to-Station Charges listed in Section A3.H.3.b. will apply, in addition to the Directory Assistance Service Charge. (M1)  
(T) (M1)
  - g. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service. (T) (M2)
    - 1) This service is furnished solely for the telephone calling purposes of the caller.
    - 2) Additional provisions concerning limitations of liability and allowance for interruption of service are set forth in Section A2 of this tariff. (T)
  - h. This offering provides call completion on a Local Access and Transport Area (LATA) basis. Customers will need to consult their directory for LATA maps. (T) (M2)
  - i. DACC is not available for the following: (M3)
    - 1) Alternately billed calls, i.e., Collect, Calling Card\*, or Billed to Third Number\*
    - 2) Any PBX type customer who requires real-time notification of charges, i.e., hotels/motels, hospitals, etc.
    - 3) Any special lines, i.e., prisons, etc.
    - 4) 900/976 directory assistance number requests
    - 5) Calls from Pay telephone, coin or coinless stations
    - 6) InterLATA long distance calls
    - 7) Cellular providers/wireless technology
    - 8) Independent telephone companies that access the Company's directory assistance service
    - 9) WATS
    - 10) Alternate or Competitive Local Exchange Companies
    - 11) N11 services

\* On 0+HNPA+555 calls, Calling Card and Billed to Third Number charges will be allowed. (M3)

(M) Material now appearing on this sheet formerly appeared on Thirteenth Revised Sheet 51.  
 (M1) Material now appearing on this sheet formerly appeared on Eighth Revised Sheet 52.  
 (M2) Material now appearing on this sheet formerly appeared on Eighth Revised Sheet 53.  
 (M3) Material now appearing on this sheet formerly appeared on Eighth Revised Sheet 54.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz  
Director

SECTION A3  
Ninth Revised Sheet 52  
Cancelling Eighth Revised Sheet 52  
Effective: November 1, 2007

BASIC LOCAL EXCHANGE SERVICE

- F. DIRECTORY ASSISTANCE **SERVICE** (T)
  - 3. Rates and Charges (T)
    - a. A charge of **\$.95** is applicable for each call to Directory Assistance **Service**. (T)(I)
- (D)
- (D)
- (M)
- (M)
- (M1)
- (M1)

(M) Material formerly appearing on this sheet now appears on Original Sheet 51.1.  
(M1) Material formerly appearing on this sheet now appears on Original Sheet 51.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz  
Director

SECTION A3  
Third Revised Sheet 53  
Cancelling Second Revised Sheet 53  
Effective: November 1, 2007

BASIC LOCAL EXCHANGE SERVICE

G. **Reserved for Future Use**

(T)

(D)

(M)

(M)

(M1)

(M1)

(M) Material formerly appearing on this sheet now appears on Original Sheet 51.1.  
(M1) Material formerly appearing on this sheet now appears on Original Sheet 51.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz  
Director

SECTION A3  
Fourth Revised Sheet 54  
Cancelling Third Revised Sheet 54  
Effective: November 1, 2007

BASIC LOCAL EXCHANGE SERVICE

G. **Reserved for Future Use**

(T)

(D)

(M)

(M)

(D)

(D)

(M)

(M) Material formerly appearing on this sheet now appears on Original Sheet 51.1.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz  
Director

SECTION A3  
Eighth Revised Sheet 55  
Cancelling Seventh Revised Sheet 55  
Effective: November 1, 2007

BASIC LOCAL EXCHANGE SERVICE

(D)

(D)

H. OPERATOR ASSISTED LOCAL CALLS

1. All types of local exchange service have local calling areas as specified previously in this tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls), on a local coin call rate basis, or a measured or message rate basis.
2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the applicable local dial rate.
3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls.
  - a. Station-to-Station customer dialed credit card local call \$1.00
  - b. Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed credit card calls \$1.60
  - c. Person-to-Person operator assisted local call \$4.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

SECTION A18

By: John M. Felz  
Director

Third Revised Sheet 49  
Cancelling Second Revised Sheet 49  
Effective: November 1, 2007

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. **Reserved for Future Use**

(T)

(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

By: John M. Felz  
Director

SECTION A18  
Third Revised Sheet 50  
Cancelling Second Revised Sheet 50  
Effective: November 1, 2007

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. **Reserved for Future Use**

(T)

(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

By: John M. Felz  
Director

SECTION A18  
Fourth Revised Sheet 51  
Cancelling Third Revised Sheet 51  
Effective: November 1, 2007

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. **Reserved for Future Use**

(T)

(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

By: John M. Felz  
Director

SECTION A18  
Fifth Revised Sheet 52  
Cancelling Fourth Revised Sheet 52  
Effective: November 1, 2007

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. Reserved for Future Use

(T)

(D)

(D)

# GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: F. B. Poag  
Director

~~Fourteenth~~ ~~Thirteenth~~ Revised Sheet 51  
Cancelling ~~Thirteenth~~ ~~Twelfth~~ Revised Sheet 51  
Effective: November 1, 2007 ~~December 9, 2006~~

## BASIC LOCAL EXCHANGE SERVICE

### F. DIRECTORY ASSISTANCE SERVICE

#### 1. General

- a. ~~The Company furnishes local and long distance Directory Assistance Service is provided by the Telephone Company to assist the users of the service in obtaining telephone numbers, whereby customers may request assistance in determining telephone numbers or names associated with directory listings of individuals and/or businesses. Where technically feasible, customers may have their calls to the requested telephone number completed by the automated directory assistance system.~~
- b. ~~The rates set forth following apply when subscribers of the company request assistance in determining telephone numbers of subscribers (1) who are located in the same Local Calling Area or, (2) who are not located in the same Local Calling Area or Home Numbering Plan Area as the subscriber's serving exchange.~~  
A Directory Assistance Service Charge applies when customers request assistance in determining telephone numbers or names in the local or expanded local calling area for which the customer receives local exchange service (local directory assistance), or telephone numbers or names located outside the local/expanded local calling area but within the customer's Home Numbering Plan Area (HNPA) (long distance directory assistance), or telephone numbers or names that are located outside the customer's HNPA (national directory assistance).
- c. Directory Assistance Call Completion (DACC) is provided with directory assistance at no additional charge where technically feasible. Customers who dial directory assistance service may choose to have the requested telephone number automatically dialed and the call completed by the automated directory assistance system. When the customer receives the requested directory number from the automated directory assistance system, the customer will hear the directory assistance call completion announcement offering to automatically dial the requested number. The customer will be prompted to activate directory assistance call completion by depressing a specific digit on a touch-tone telephone during the DACC announcement prompt. DACC is not available when requesting the name associated with a directory listing.

#### 2. Regulations

- a. A maximum of two telephone numbers or names will be provided per directory assistance call. If two telephone numbers are requested in a single directory assistance call, directory assistance call completion is available only for the second telephone number provided.
- b. The Directory Assistance Service Charge applies per call even if the customer requests telephone numbers or names that are non-published or otherwise not found by the operator or automated directory assistance system, or if the call is not completed by the automated directory assistance system (i.e., busy, no answer, customer does not invoke directory assistance call completion or directory assistance call completion is not available).
- c. There will be no charge for Local Calling Area Directory Assistance calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.
- d. ~~Calls to Long Distance Directory Assistance are charged for at the appropriate rate.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: John M. Felz  
Director

Original Sheet 51.1  
Effective: November 1, 2007

BASIC LOCAL EXCHANGE SERVICE

F. DIRECTORY ASSISTANCE SERVICE

2. Regulations (Continued)

- d. Calls to Long Distance Directory Assistance are charged for at the appropriate rate.
- e. No Operator-assisted service charge applies in addition to the applicable directory assistance charge when the customer dials directory assistance without the assistance of an operator.
- f. In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing "0", Operator Assisted Station-to-Station Charges listed in Section A3.H.3.b. will apply, in addition to the Directory Assistance Service Charge.
- e. g. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service.
  - 1) This service is furnished solely for the telephone calling purposes of the caller.
  - 2) Additional provisions concerning limitations of liability and allowance for interruption of service are set forth in Section A2 of this tariff.
- d. h. This offering provides call completion on a Local Access and Transport Area (LATA) basis. Customers will need to consult their directory for LATA maps.
- h. i. DACC is not available for the following:
  - 1) Alternately billed calls, i.e., Collect, Calling Card\*, or Billed to Third Number\*
  - 2) Any PBX type customer who requires real-time notification of charges, i.e., hotels/motels, hospitals, etc.
  - 3) Any special lines, i.e., prisons, etc.
  - 4) 900/976 directory assistance number requests
  - 5) Calls from Pay telephone, coin or coinless stations
  - 6) InterLATA long distance calls
  - 7) Cellular providers/wireless technology
  - 8) Independent telephone companies that access the Company's directory assistance service
  - 9) WATS
  - 10) Alternate or Competitive Local Exchange Companies
  - 11) N11 services

\* On 0+HNPA+555 calls, Calling Card and Billed to Third Number charges will be allowed.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: F. B. Poag  
Director

~~Ninth~~ Eighth Revised Sheet 52  
Cancelling ~~Eighth~~ Seventh Revised Sheet 52  
Effective: November 1, 2007 ~~March 1, 2003~~

BASIC LOCAL EXCHANGE SERVICE

F. DIRECTORY ASSISTANCE SERVICE

~~2~~ 3. Rates and Charges

a. ~~Local Calling Area~~

1) A charge of \$.~~55~~ .95 is applicable for each call to Directory Assistance Service.

2) ~~A maximum of two numbers may be requested on each call.~~

b. ~~Outside the Local / Home Numbering Plan Area~~

1) ~~A charge of \$.95 is applicable for each call to Directory Assistance.~~

2) ~~A maximum of two numbers may be requested on each call.~~

c. ~~In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing "0", Operator Assisted Station-to-Station Charges listed in Section A3.H.3.b. will apply, in addition to the Directory Assistance Service Charge.~~

G. ~~DIRECTORY ASSISTANCE CALL COMPLETION (DACC)~~

1. ~~General~~

a. ~~Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting a local or IntraLATA number a mechanized announcement offering call completion to the listed number requested, excluding nonpublished numbers. The call is completed on a sent-paid basis which is paid for by the calling customer, except on 0+HNPA+555 calls which will allow Calling Card and Billed to Third Number Charges.~~

b. ~~The mechanized announcement will instruct the caller that for an additional charge, they may have the call automatically completed by depressing a specific digit on the key pad. All completed calls will be charged the DACC charge, in addition to any other appropriate charges.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 53  
Cancelling ~~Second~~ First Revised Sheet 53  
Effective: November 1, 2007 ~~May 29, 1997~~

BASIC LOCAL EXCHANGE SERVICE

G. ~~DIRECTORY ASSISTANCE CALL COMPLETION (DACC)~~ Reserved for Future Use

~~1. General (Cont'd)~~

- ~~c. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service.~~
  - ~~1) This service is furnished solely for the telephone calling purposes of the caller.~~
  - ~~2) Additional provisions concerning limitations of liability and allowance for interruption of service are set forth in Section A2 of this tariff.~~
- ~~d. This offering provides call completion on a Local Access and Transport Area (LATA) basis. Customers will need to consult their directory for LATA maps.~~
- ~~e. DACC will be furnished only where facilities permit and where the service used by the customer can support all billing requirements for the service.~~
- ~~f. Only the second provided Directory Assistance telephone number may be dialed and completed by DACC if two Directory Assistance requests are made during the same call.~~
- ~~g. Customers who currently subscribe to a screening option that includes 1+ or 411 will not be eligible for this service.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: F. B. Poag  
Director

Fourth ~~Third~~ Revised Sheet 54  
Cancelling Third ~~Second~~ Revised Sheet 54  
Effective: November 1, 2007 ~~June 3, 1997~~

BASIC LOCAL EXCHANGE SERVICE

G. ~~DIRECTORY ASSISTANCE CALL COMPLETION (DACC)~~ Reserved for Future Use

~~1. General (cont'd)~~

~~h. DACC is not available for the following:~~

- ~~1) Alternately billed calls, i.e., Collect, Calling Card\*, or Billed to Third Number\*~~
- ~~2) Any PBX type customer who requires real-time notification of charges, i.e., hotels/motels, hospitals, etc.~~
- ~~3) Any special lines, i.e., prisons, etc.~~
- ~~4) 900/976 directory assistance number requests~~
- ~~5) Calls from Pay telephone, coin or coinless stations~~
- ~~6) InterLATA long distance calls~~
- ~~7) Cellular providers/wireless technology~~
- ~~8) Independent telephone companies that access the Company's directory assistance service~~
- ~~9) WATS~~
- ~~10) Alternate or Competitive Local Exchange Companies~~
- ~~11) N11 services~~

~~i. Local and intraLATA individual message detail is included as a part of this service.~~

~~j. DACC is not subject to concessions.~~

~~\* On 0+HNPA+555 calls, Calling Card and Billed to Third Number charges will be allowed.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: F. B. Poag  
Director

~~Eighth~~ ~~Seventh~~ Revised Sheet 55  
Cancelling ~~Seventh~~ ~~Sixth~~ Revised Sheet 55  
Effective: November 1, 2007 ~~October 24, 2003~~

BASIC LOCAL EXCHANGE SERVICE

~~G. DIRECTORY ASSISTANCE CALL COMPLETION (DACC)~~

~~2. Rates and Charges~~

~~a. The DACC service charge specified will be applicable to all subscribers, except that DACC service charges are not applicable to handicapped customers who are exempt from Directory Assistance charges.~~

~~b. For charging purposes, a completed call is defined in Section A1 of this tariff.~~

~~c. Service Charges~~

	Rate
<del>DACC service charge, per completed call</del>	<del>\$.50</del>

H. OPERATOR ASSISTED LOCAL CALLS

1. All types of local exchange service have local calling areas as specified previously in this tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls), on a local coin call rate basis, or a measured or message rate basis.

2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the applicable local dial rate.

3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls.

a. Station-to-Station customer dialed credit card local call	\$1.00
b. Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed credit card calls	\$1.60
c. Person-to-Person operator assisted local call	\$4.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

SECTION A18

By: F. B. Poag  
Director

Third Second Revised Sheet 49  
Cancelling Second First Revised Sheet 49  
Effective: November 1, 2007 June 3, 1997

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. ~~DIRECTORY ASSISTANCE CALL COMPLETION (DACC)~~ Reserved for Future Use

1. ~~General~~

- a. ~~Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting an intraLATA number, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis which is paid for by the calling customer, except on 0+HNPA+555 which will allow Calling Card and Billed To Third number Charges.~~
- b. ~~The mechanized announcement will instruct the caller that for an additional charge they may have the call automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will be charged the DACC charge, in addition to any other appropriate charges. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.~~
- c. ~~The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.~~

(1) ~~This service is furnished solely for the telephone calling purposes of the caller.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

SECTION A18

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 50  
Cancelling ~~Second~~ First Revised Sheet 50  
Effective: November 1, 2007 ~~June 3, 1997~~

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. ~~DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)~~ Reserved for Future Use

~~1. General (Cont'd)~~

~~e. (Cont'd)~~

~~(2) Additional provisions concerning limitations of liability and allowance for interruption of service are set forth in Section A2 of this Tariff.~~

~~d. This offering provides call completion on a Local Access and Transport Area (LATA) basis.~~

~~e. DACC will be furnished only where facilities permit and where the service used by the customer can support all billing requirements for the service.~~

~~f. Only the second provided Directory Assistance telephone number may be dialed and completed by DACC if two Directory Assistance requests are made during the same call.~~

~~g. DACC is not available for the following:~~

~~(1) Alternately billed calls, e.g., Collect, Calling Card\*, or Billed to Third Number\*~~

~~(2) Any PBX type customer who requires real-time notification of charges; i.e., hotels/motels, hospitals, etc.~~

~~\* On 0+HNPA+555 calls, Calling Card and Billed to Third Number Charges will be allowed.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

SECTION A18

By: F. B. Poag  
Director

Fourth ~~Third~~ Revised Sheet 51  
Cancelling Third ~~Second~~ Revised Sheet 51  
Effective: November 1, 2007 ~~August 7, 2002~~

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. ~~DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)~~ Reserved for Future Use

~~1. General (Cont'd)~~

~~g. (Cont'd)~~

~~(3) Any special lines; i.e., prisons/inmate, colleges/universities, etc.~~

~~(4) 900/976 directory assistance number requests~~

~~(5) Calls from tandems where the end user cannot be identified.~~

~~(6) Calls from pay telephone stations~~

~~(7) InterLATA long distance calls~~

~~(8) Cellular providers/mobile telephone users~~

~~(9) Independent telephone companies that access the Company's directory assistance service.~~

~~(10) WATS~~

~~h. Individual message detail is not included as part of this service.~~

~~i. DACC is not subject to concessions.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc

SECTION A18

By: F. B. Poag  
Director

Fifth ~~Fourth~~ Revised Sheet 52  
Cancelling Fourth ~~Third~~ Revised Sheet 52  
Effective: November 1, 2007 ~~August 13, 1999~~

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

H. ~~DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)~~ Reserved for Future Use

~~2. Rates and Charges~~

~~a. The DACC service charge specified will be applicable to all subscribers; except, DACC service charges are not applicable to handicapped customers who are exempt from Directory Assistance charges.~~

~~b. For charging purposes, a completed call is as defined in Section A1 of this Tariff.~~

~~c. Service Charges~~

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	<u>Rate</u>
<del>DACC service charge per completed call</del>	<del>\$.50</del>